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TO: ALL DPS BOARDS, COMMISSIONS, BUREAUS
FROM: Thomas G. Gatzunis, Commissioner
CC: DPS Licensees and Registrants; Building Trade Organizations; Engineering Trade Organizations
DATE: October 18, 2006
RE: New DPS Website Launch

I am pleased to announce the launch of the new Department of Public Safety website. The website is now available on-line through the Executive Office of Public Safety's portal on the Commonwealth of Massachusetts' official website, www.mass.gov/eops. Users may choose "Department of Public Safety" from the list of agencies at the left of the screen.

The new website features significant improvements. These improvements include a fuller "Frequently Asked Questions" ("FAQ") section, a more comprehensive "News and Updates" section, and an easier-to-use format, as well as direct access to applications that users have come to expect. As a result, the website truly acts as a tool for Boards, Bureaus and Commissions to keep licensees and registrants apprised of information pertinent to their professions. Trade organizations will find helpful information to aid their members. In addition, and perhaps most importantly, customers should find it easier to locate information that will assist them in transacting business with the Department.

The Department will update the website frequently and intends to continue adding user-friendly components over the course of the next several months. Your constructive feedback and that of the public is important in ensuring that the new website is as complete and helpful as possible. Please review the website, share your comments, and encourage others who transact business with DPS to do the same.